

Project Management Office (PMO)



Lionpoint's Project Management Office (PMO)

The Project Management Office (PMO) is the central hub of knowledge and expertise for project management best practices. At a global consulting firm, the PMO ensures efficient and effective delivery of our client engagements and supports our delivery teams to consistently deliver quality services to our clients.

The **PMO services** ensure that our client engagements are delivering the intended business value. Our services include Project Delivery, Quality Assurance, Change Management, Portfolio Monitoring, and evolving the Project Management Toolkit.

Project Delivery

Our team comprises several experienced project managers and quality assurance professionals who are tasked with leading the assigned teams to deliver engagements to our clients. The engagements may vary from oversight of a system implementation to creating and leading a change program or building a PMO.

Portfolio Monitoring

The PMO monitors the project portfolio throughout the project lifecycle. Working in collaboration with Service Line Leads and those responsible for specific engagements, the PMO ensures alignment between project execution and the defined project vision and objectives. This may include supporting the planning process, tracking progress, identifying and articulating risks, issues, and mitigation strategies, and above all ensuring that projects are delivered on time and within budget. Ongoing Portfolio Monitoring identifies opportunities for improving project management practices, augmenting training, and informs the evolution of best practices, standards, and tools.

Project Management Toolkit

The PMO recommends project management best practices by way of agreed methodologies, standards, and tools to be used throughout the organization. This ensures that our engagements are managed consistently and effectively, regardless of their size or complexity. The PMO provides training and support to facilitate embedding the recommended best practices and way of working. This may include training in specific project management methodologies, tools & techniques, and support for project planning, reporting, budgeting, risk management, and the project close.

At Lionpoint Group, the PMO plays a vital role in the delivery structure and success of our client engagements. With their extensive expertise in project management disciplines and vast experience in our clients' industry, the PMO team forms a robust partnership with our Service Line teams to ensure consistency in processes, deliverables, and quality, leading to an enhanced client experience.

Lionpoint's Project Management Office (PMO) Services

The PMO function ensures that engagements and resources are delivering the intended business value

Strategic Project Management

- Agile and Hybrid
- Planning
- Stakeholder Management
- Resource Management
- Scope management
- Monitoring and Control
- Risk Management & Mitigation

Project Portfolio Monitoring

- Risk monitoring & mitigation
- Project Quality Assurance
- Insight into business operations

Project Services

- Project oversight
- Qualitative Status & Risk reporting
- Operational project support



Quality Assurance

- Test Strategy
- Test Planning
- Test Execution
- Test Management
- Monitoring & Reporting

Change Management

- Organizational Change Strategy
 - Process re-engineering
 - Communications
 - Training
- Deployment Planning

Process & Methodologies

- Project Delivery Frameworks
 - Governance
- Processes, Templates & Tools

PMO Contact

North America

Matt Masters
Senior Manager

mmasters@lionpointgroup.com

EMEA

Claudia Rassalski
Director

crassalski@lionpointgroup.com

APAC

Ciara Kerr
Manager

ckerr@lionpointgroup.com